



Parents, Players, Coaches, and Fans:

We are writing to inform you that at this time, we will be cancelling the Spring 2020 South Lyon Junior League Baseball/Softball season. While this decision was a very difficult one to make, we realize that with all that is going on in the world, it wouldn't be right for us to hold your money in the hopes of having a Spring season that would start at a later date.

After receiving feedback from about 50% of the families that registered for the Spring 2020 season, we have decided to refund everyone their registration fee (\$185 baseball/softball or \$125 t-ball), minus any fees that our partners have charged during the registration process. The fees that have been charged to this point have been minimal and are as follows:

- \$3 registration fee to Sports Connect (formerly Blue Sombrero) that was charged to you per order that you placed on Sports Connect. This was an additional fee that was charged solely by Sports Connect and added to the league registration fee at the time of registration.
- Credit Card processing fees charged by one of American Express, Visa, MasterCard, or Discover. These fees were taken out of the \$185 or \$125 registration fee before the money was deposited in the South Lyon Junior League Sports Connect account.

No additional fees will be held by the SLJL due to the extraordinary circumstances of our current situation. We are currently working with Sports Connect to get your money back to you as quickly as possible. Sports Connect is currently working to implement functionality that will allow us to issue this refund back to the same credit card that you used during registration. They have committed to have this functionality available for a mass refund by the end of April. We will continue to provide updates on Sports Connect's progress and will send out an e-mail when we have the ability to issue the refunds directly through Sports Connect.

We are also attempting to have the Sports Connect and the credit card companies reimburse families for the fees referenced above. However, we cannot promise that they will be willing to do so, which is why the SLJL can only commit to refunding you any registration fees that were deposited into the SLJL account. Again, please look for communication around the end of April with an update. We will send a detailed breakdown of the refunds to be given when we're able to issue them.

One final note, the South Lyon Junior League board will continue to meet to determine next steps for some sort of season later in 2020. We may have the option to start a season before the end of the summer, or we may have to wait to start a season in the fall. There still exists the possibility that we may not be able to hold any baseball/softball seasons in 2020. Our decisions will be guided by any directives from the state and federal health agencies. As soon as we know more, we will update you through e-mail, Facebook, and the SLJL website. Any new season that we hold in the future will require a new registration process to be initiated.

Thank you for your patience during this difficult time for us all. We hope that you all stay safe and healthy. We will get through this and we will play baseball/softball again in the SLJL!!

Regards,

South Lyon Junior League Board of Directors